Motor Works, Inc. / Diagnostic Worksheet – Vehicle Will Not Start

Name: _____________________________________________________
Phone: _____________________________________ Date: ___________

Car info: Year ___ Make________ Model________ Color_______ Automatic/Manual

Have we seen this car before? …………………………………………………Y/N

When did this trouble appear? _______________________________________________

Please describe your trip the last time the engine was started. (when, how long etc.)
________________________________________________________________________

Have you been having difficulty starting prior to this event?……………… Y/N
________________________________________________________________________

Have any repairs or service been performed for this issue?……………….. Y/N
________________________________________________________________________

Are any unusual lights appearing on the dash?……Which?………………… Y/N

When trying to start the car, what does it do?
- Sounds like it is cranking normally but it won't catch
- Has been taking longer to start lately
- Only does it when I first start the car in the morning
- Will also do it when it has been sitting for many hours
- It sits in the sun during the day
- It was raining when it wouldn't start
- It was raining the night before it wouldn't start
- Sounds like it is cranking too slowly but will eventually catch
- Cranks slowly and will not catch
- Makes only a rapid "clicking" sound when I try to start it.
- Won't crank at all – makes no sound or a single "click"
- Won't crank at all – no lights at all appear on the dash

Does your car have a security system?…………………………………… Y/N

If so…is it a Honda system? …………………………………………….. Y/N

If your car has a clutch…did you recently clean or replace your floormats? Y/N

If your car is an automatic…did you recently spill liquid near the shifter? Y/N

Are you currently using the exact same key that you normally use?……… Y/N

Signed X

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